

SpectroClick warrants the AAH-300A or AAH-300AR to be free of defects in materials and workmanship for a period of one year from the date of shipment to the customer. SpectroClick will repair or replace, at its option, any part of the product that is deemed to be defective. This warranty does not cover damage to the product caused by abuse or improper use. It does not cover consequential damage from failure of the product to perform as desired by the customer. Determination of the nature of product failure and the remedy for alleged failure shall be made solely by SpectroClick. If the product must be shipped to SpectroClick for service, the customer shall be responsible for shipping cost to SpectroClick, and SpectroClick shall be responsible for return shipping cost. Only instruments with a Returned Merchandise Authorization (RMA) issued by SpectroClick will be accepted; the RMA must be clearly visible on any shipping package. The instrument must be properly packed to prevent damage. Damaged caused by improper packing or shipper mishandling is not covered by the warranty. This warranty applies only to the purchaser of record and may not be transferred.

SpectroClick will attempt to work with the customer to bring the instrument back on line without returning it to Champaign, IL prior to issuing an RMA.

Normal wear and tear such as abrasion to the instrument case is not covered.

Software is provided as-is under a non-exclusive license. SpectroClick assumes no liability for serviceability for any purpose. Customers experiencing problems with software should notify the company at the warranty service location given below. SpectroClick will provide software updates from time to time, and will only provide consulting on old software versions for 90 days after issue of updated versions. SpectroClick will ensure readability of data for a period of no less than two years after file format changes and will provide good faith efforts to update obsolete formats to current standards.

Reliable operation above 90% relative humidity cannot be guaranteed.

To obtain warranty service, contact SpectroClick:

SpectroClick 60 Hazelwood Dr. Rm 213 Champaign, IL 61820 217-903-3415 info@spectroclick.com